In previous months, we covered best practices in keeping your password secure. For Baker College password requirements, please be sure to visit the My Baker portal. Starting this month, our focus is on security questions. For reference, all Baker college users are encouraged to set security questions. If you have not done so, please take a few minutes to do so. Have no fear - setting security questions is quick and easy!

Security questions are specifically intended to provide an alternative means of authentication when a password fails. Why is this important? In simple terms, this means if you forget your password, or even if your password expires, you can still reset your password without calling technical support!

Baker College offers 11 different choices for security questions, however, you only have to answer a minimum of 2. A few guidelines to consider when answering security questions include the following criteria:

1. Safe: cannot be guessed or researched
2. Stable: does not change over time
3. Memorable: can remember
4. Simple: is precise, easy, consistent
5. Many: has many possible answers

An ideal security question is something that only you know. Some users choose a security question answer that does not relate to the question. For example “The Sound of Music” in response to “Your mother’s maiden name?” This can increase security, but you need to be careful to remember the answer. While there is no template that all users can follow, please give some thought into the answers you supply and if others could easily find this information about you. Using different security question answers across websites is a good idea to keep your
account safe. This way when a site is compromised, the security questions are not compromised as well.

**Baker College will never ask for your account password.**

[www.baker.edu/security](http://www.baker.edu/security)

Any communication that asks for your account password is a scam.

Please contact the Baker College ITSC at

800-645-8350 / 810-766-4060

if you have any questions.