Welcome!

... to your roadmap through the newly renovated My Baker user portal. We've brought a more user-friendly interface to the site, and improved navigation, making it easier for you to get where you need to go. We've also added some helpful utilities to get you any information you may need, quickly and easily. Our goal has been to improve your user-experience while moving through the My Baker portal.

The first change you will notice on My Baker will be changes to the Home page. In the center of the page, you will find a variety of icon links to give you quick access to some of the most frequently needed information available in My Baker. On the right side of the page, you will find any announcements or messages that may be important to you as a student at Baker College. On the left side of the page, you will find a Quick Links box. The links that appear in this box are determined by your role as a student. Before log in, there are only a limited number of public-facing links displaying.
Many of the icons on My Baker will be self-explanatory. For instance, clicking on the Catalog or Student Handbook icon will open those documents for you in a separate browser tab. Some icons may be visible, but require an additional login. You may not have authorization to actually log in to those sites. If you click an icon do not have access to the web page to which it links, you will see a page similar to the one below.

Once logged in to My Baker, your Home page may change slightly. While the icons in the middle of the page will remain the same, you may have additional announcements on the page. You will also see additional links in the Quick Links box.
On many of the main site pages, we've added mouse-over functionality, to provide some details as to what information may be found by clicking the link.

Navigating from page to page is easier now with our improved breadcrumbs on each page. A *breadcrumb* gives you a quick trail back through the site pages you have previously visited. Look for the breadcrumb at the top of the blue bar, next to the red box. The breadcrumb starts with the phrase, “*You are here.*” The last item in the trail is your current page. Move to the left to navigate backward through the previous pages you visited on My Baker to get here. Some pages may also have a return link in the page itself, as well. Avoid using your web browser’s Back button in My Baker, as it tends to break navigation paths.
Another new utility on My Baker, provided to give you a better way to locate information quickly, is our new Site Map. The Site Map link appears on every page, in the Quick Links box. If you are in a hurry, and want to check your grades, or need to access registration, simply go to the Site Map and scan the Student Services Center list until you find the item. If you are also a new Baker College student, you will see the site map information for the Enrollment Center, and if you are a Baker College graduate, you will also see the site map information for the Alumni Center.

You will also see links to the various departments at Baker College under Department Resources. Items available to you under these lists are public-facing and are available to you whether you are logged in to My Baker or not. They often contain forms you may need to access, or documented Policies and Procedures.

Some of the public-facing Department Resources pages you may see are listed below.
The **Student Services Center** will often be your best starting point, especially for Academic or Financial Services information. There are three ways to get to the Student Services Center; click the Student Services Center link in Quick Links, click the My Services link in the Home page icons, or click My Services in the top menu bar on the page.

If you go to My Services first, just look for the **Student Services Center** icon. Clicking it will take you into the Student Services Center.
While you are on the My Services page, there are a few useful items to point out.

If you are a new student at Baker College, the **Enrollment Center** will get you started off on the right foot by introducing you to your Academic Advisor, providing information about your program of study, and guiding you through the next steps of your academic career.

If you have previously completed a degree at Baker College, the **Alumni Center** will provide resources in assisting you in getting started with your new career.

**Career Services** is a great resource in helping you to be well-prepared for a new career. You will also find information about the Handshake job search site, to assist current students and alumni in finding their perfect job matches.

The **Bookstore** page provides a link to the Baker Barnes & Noble Bookstore, and when logged in to My Baker, will provide your Course Schedule for easy access to the list of books required for your class(es).

Clicking the **Campuses** icon will take you to a complete list of all Baker College Campuses. Each campus page provides a map to the campus, office hours, phone numbers, and location site maps.

The images below will give you a quick view of some of these pages and their features.
Baker College Bookstore

My Course Schedule

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Name</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>HHS 351A</td>
<td>Research Methods in Human Services</td>
<td>TR 9:00-12:00</td>
</tr>
<tr>
<td>HHS 371A</td>
<td>Institutional Treatment and Alternative Settings in Human Services</td>
<td>T 9:00-12:00</td>
</tr>
<tr>
<td>HHS 451A</td>
<td>Honors Graduation</td>
<td>TR 9:00-12:00</td>
</tr>
<tr>
<td>PSY 405-CL</td>
<td>Social Psychology</td>
<td>T 9:00-12:00</td>
</tr>
<tr>
<td>PSY 405-DB</td>
<td>Psychopharmacology</td>
<td>T 9:00-12:00</td>
</tr>
<tr>
<td>PSY 411-CL</td>
<td>Clinical Methods in Mental Health</td>
<td>T 9:00-12:00</td>
</tr>
</tbody>
</table>

Baker College Bookstore

Your one-stop-shop for Baker College textbooks, software, materials, and supplies! You can also find a wide selection of Baker College merchandise, apparel, gifts, and accessories.

Clicking on the Course link in My Course Schedule, will provide additional information about the class, including a Booklist for Course link that will take you to the Baker Bookstore to view the textbooks and materials for the class.

Clicking on the View Details link in My Course Schedule will display a list of your courses for the quarter, as well as a Booklist for Course link which will take you to the Baker Bookstore to view the textbooks and materials required for all your classes.

(You will need to create a new Baker Barnes & Noble account for bookstore use.)
Campuses

Campus Information
Additional information regarding campus policies, office hours, contact information, etc., can be found in your Campus Information handbook. Click here for a detailed map of buildings and room locations on the campus.

Where to Find Us

Phone Numbers
Main
(313) 425-3700

Academic Office
(313) 425-3721

Academic Resource Center (ARC)
(313) 425-3711
Fax (313) 425-3777
There are a few features on the Student Services Center landing page to point out, as well as what you can expect to find by clicking on each item.
• **Academic Services**
  o Register for classes, check your grades, review your degree progress, complete a graduation application, view the Student Academic Calendar for important dates.

• **Financial Services**
  o Find out about financial aid - scholarships, loans, payment options; access student billing; discover payment options, find FAQ's and quick links, view the Student Financial Services Calendar for important financial aid dates.
• **Academic Resource Center (ARC)**
  - Campus library information; APA help; finding books/e-books, articles, databases, videos; research guides; renewing library materials.
• **Information Technology (Quick View for Students)**
  - **System Service Status**
    - View at a glance the status of Baker College systems, to see if any are experiencing issues or currently have an outage. Clicking the blue circle will open a gray box displaying additional information about the issue the system is currently having.
  - **User Account**
    - Password requirements, changing security questions, updating password, account numbers for Library and Equitrac printing, important information about Baker SSO (single sign-on).
  - **Wireless / Network**
    - Baker WiFi instructions, ResLife instructions for registering a game console, smart TV, etc. if you live in Baker College housing unit.
  - **On-Campus Printing**
    - Enterprise Managed Print System (EMPS) information, including EMPS login ID, common solutions, and FAQ's.
  - **Software**
    - Software information, including MSDNAA and VMware; technical requirements; standard classroom computer configurations.
  - **IT Support**
    - View Information Technology Support Center (ITSC) contact information, including phone, email, and office hours; submit a support ticket.
  - **Information Technology (main page)**
    - Links to all available services and features provided by the Baker College IT Department.
• **Student Handbook**
  - Opens a PDF version of the Student Handbook in a new browser tab.
• **Student My Help (Google site)**
- User information guides, including Blackboard, campus safety videos, Google apps, Handshake, Microsoft Office 365, Pearson MyLabs, and more.

- **Order Official Transcript**
  - Links to the SOLAR System. After login, navigate to STAR > Academic Office > Transcripts

- **Student Housing**
  - Links to housing information, including staff, residence halls, amenities, orientation, policies, campus maps, campus security.

- **Campus Safety**
  - Links to annual security report, drug and alcohol prevention, services, weather alerts information, chemical impairment policy, fire drill policy, active shooter response, shelter in place, safety tips, sexual misconduct policy.

- **Healthcare**
  - Links to the government healthcare Marketplace at HeathCare.gov.

- **Institutional Research**
  - Find out about the Institutional Research Board and their policies and procedures for conducting research – including human beings, involving federal employees, or using federal money - in a manner that meets ethical and scientific standards.

- **Career Services**
  - Learn more about academic programs, discover how to be a well-prepared student, view information about Handshake, access the Handshake site to explore job search resources.

- **Bookstore**
  - Provides a link to the Baker Barnes & Noble Bookstore, as well as the Course Schedule for a list of required books.

- **Campuses**
  - View a complete list of all Baker College Campuses, including maps to each campus, office hours, phone numbers, and location site maps.
And now, a little side tour of our new **Information Technology Department** site! The IT Department page, located under My Services > Department Resources > Information Technology Department, is available whether you are logged in or not, with most of its pages public-facing as well. For your added convenience, we’ve added a link at the bottom of the page, to help you get to those IT items you may need most frequently. This link goes to the same page to which the IT icon in the Student Services Center links. No need to login to access your IT Student Quick View items.
The IT Department page not only provides access to a variety of useful IT information, you will also have access to the following features:

- **System Service Status**
  - View at a glance the status of Baker College systems, to see if any are experiencing issues or currently have an outage. Clicking the blue circle will open a gray box displaying additional information about the issue the system is currently having.

- **IT Maintenance Calendar**
  - See when one of our systems may be affected by maintenance or an outage.

- **Policies & Procedures**
  - View Baker College IT policies and procedures.

- **About IT**
  - Learn more about the Baker College IT Department.

Clicking the icons in the middle of the page gives you access to the following features:

- **User Account**
  - Password requirements, changing security questions, updating password, account numbers for Library and Equitrac printing, important information about Baker SSO (single sign-on).

- **Wireless / Network**
  - Baker WiFi instructions, ResLife instructions for registering a game console, smart TV, etc. if you live in Baker College housing unit.

- **Business Applications**
  - Includes a link to the SOLAR System.

- **Resources & Training**
  - Includes access to such items as Google Resources for using Google apps, the Baker College My Help site, on-campus printing information, instructions for updating personal information.

- **Software**
  - Software information, including MSDNAA and VMware; technical requirements; standard classroom computer configurations.

- **Security**
  - Current security topics and relative technology articles of interest.

- **IT Support**
  - View Information Technology Support Center (ITSC) contact information, including phone, email, and office hours; submit a support ticket.

- **IT Initiatives**
  - Descriptions of the projects and initiatives in which the Baker College IT Department is currently involved.

- **Submit a Ticket**
  - Access the support ticket system to submit a request for assistance.