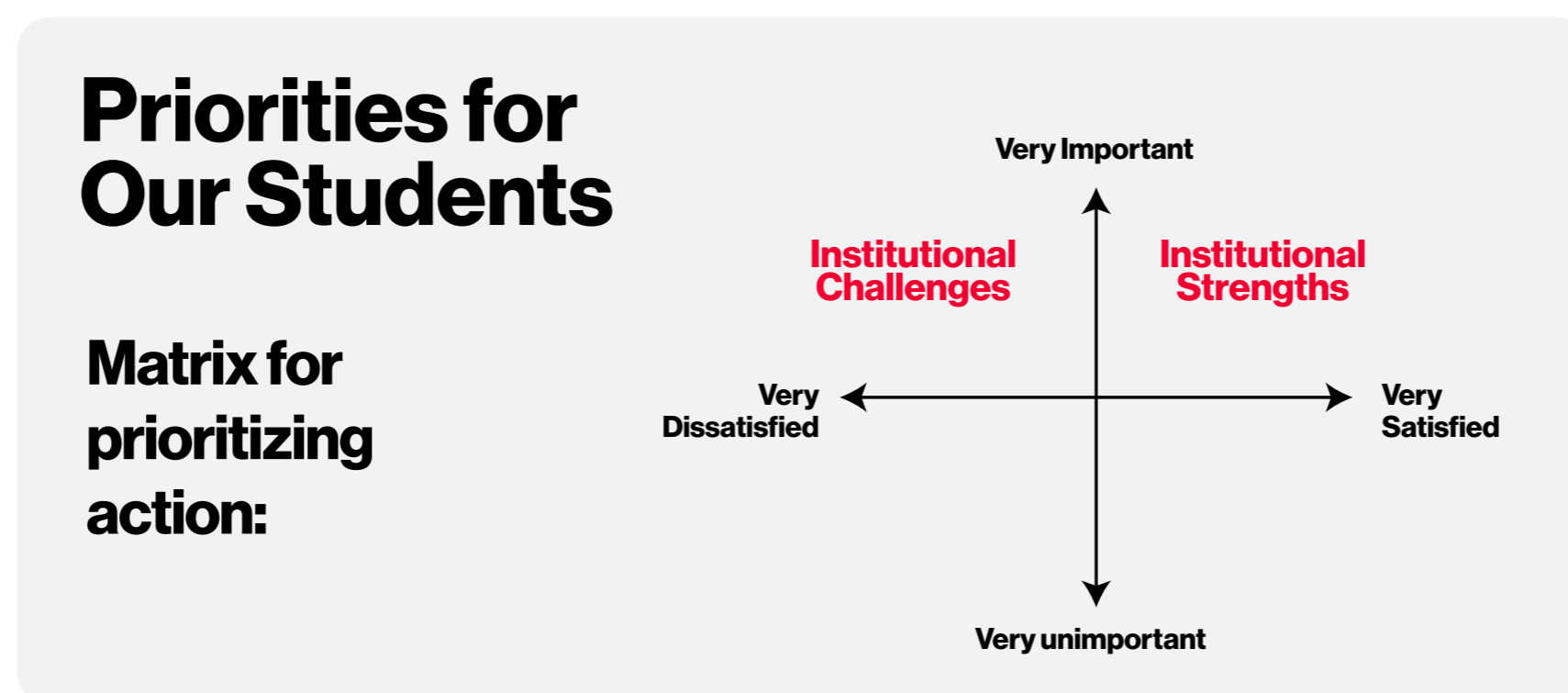


Student Satisfaction & Priorities

Fall 2021 | **1,139 Completed Surveys**



The Student Satisfaction Survey assesses student prioritization and satisfaction on criteria that map to regional accreditation standards. Student satisfaction is a top priority for Baker College. A student's voice matters and should be heard!



1 Our Institutional Growth

- BC implemented numerous initiatives to improve areas where students were not satisfied.
- BC made significant advances and outperformed national peers in every area identified as a challenge in 2018 by students.
- Students report being highly satisfied with academic advising, a previous challenge for the institution.

2 Our Institutional Strengths

- The campus is safe and secure for all students.
- My academic advisor is knowledgeable about the requirements for my major.
- My campus provides online access to services I need.
- My academic advisor is available when I need help.
- Faculty are usually available to students outside of class.
- The campus is well-maintained.

3 Our Institutional Challenges

- The content of my courses within my major is valuable.
- The quality of instruction I receive in most of my classes is excellent.
- Tuition paid is a worthwhile investment.
- The BC portal is easy to navigate and find information.
- Baker College provided me with clear information as to how much my education would cost.

4 Next Steps

- New Curriculum Review and Improvement process to ensure all course content is relevant, rigorous and engaging.
- Revised faculty professional development and training focused on quality teaching and learning.
- Additional scholarships and opportunities for students to earn credit for prior learning.
- Updated webpage and BC portal design.
- Improved admissions student onboarding processes and admissions training.