



**BAKER COLLEGE  
STUDENT LEARNING OUTCOMES**

**BUS 5730 Labor Relations and Conflict Resolution  
3 Semester Hours**

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**Student Learning Outcomes & Enabling Objectives**

1. Place the nature of work and the role of unions and labor-management relations in the United States in their cultural context.
2. Analyze the roles of labor legislation and regulatory agencies in the growth and current state of organized labor in the United States.
3. Recognize and appreciate the unique issues in conducting collective bargaining with both private and public sector labor unions.
4. Identify current issues in conflict resolution and discipline with respect to collective bargaining practices.
5. Analyze current issues related to the emerging employment rights of at-will employees.
6. Interpret the impact of globalization trends and the collective bargaining process in European and Pacific Rim employment representatives.
7. Demonstrate a competence in communication skills

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These SLOs are not approved for experiential credit.

**Effective: Summer 2018**