



BAKER COLLEGE
STUDENT LEARNING OUTCOMES
BUS6890 Team Leadership and Group Dynamics
3 Semester Hours

Student Learning Outcomes

1. Distinguish between the purpose and use of organizational teams and work groups.
 2. Understand and demonstrate techniques that increase organizational and team performance through emotional intelligence and effective communications.
 3. Learn what strategies inspire teams to meet and exceed organizational goals.
 4. Learn why teams may become dysfunctional and identify strategies for improvement.
 5. Understand how to delegate and how to coach teams.
 6. Identify and analyze strategies for multicultural team communications, innovation and excellence in a global economy, including virtual teams.
 7. Apply best practices and team learning through virtual team dialogue.
 8. Experience continuing personal improvement in team leadership and followership through practice, reflection and feedback.
 9. Integrate theory and best practice by preparing a comprehensive plan to form, select, orient and manage a team to achieve a chosen business objective.
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These SLOs are not approved for experiential credit.

Effective: Summer 2018