



**BAKER COLLEGE**  
**STUDENT LEARNING OUTCOMES**

BUS7530 Quality Management in Healthcare Organizations  
3 Semester Hours

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**Student Learning Outcomes and Enabling Objectives**

1. Understand the importance of establishing parameters and guidelines for quality standards within healthcare organizations.
  2. Critically evaluate the reasons for the accreditation and quality standards.
  3. Understand the variety of quality standards for accreditation, licensure and certification based on federal and state requirements and industry standards with an emphasis on the Malcolm Baldrige and Joint Commission criteria and processes for assuring quality healthcare.
  4. Determine quality standards and requirements for specific healthcare organizations.
  5. Critically evaluate and justify the need for continuous quality improvement within a healthcare organization.
  6. Develop a proposal for assessing a specific quality standard for a healthcare organization based on standards and guidelines provided.
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These SLOs are not approved for experiential credit.

**Effective: Fall 2017**