



BAKER COLLEGE

STUDENT LEARNING OUTCOMES

COM2110 Group Dynamics
3 Semester Credit Hours

Student Learning Outcomes & Enabling Objectives

1. Evaluate the components of effective communication.
 - a. Determine the value of effective communication in a group setting.
 - b. Differentiate between verbal and non-verbal communication.
 - c. Examine the importance of listening.
 - d. Employ the use of technology to support communication.
 - e. Apply concepts and techniques within a group context.
 - f. Analyze the value and characteristics of effective and professional (career-focused) group communication.

2. Utilize the strengths each individual member brings to the group.
 - a. Identify the importance of diversity in a group.
 - b. Prepare well-rounded individual assignments that complement group work.
 - c. Assess leadership and personality styles and behavior in group dynamics.
 - d. Implement collaboration and group feedback to grow as an individual.
 - e. Identify content through research on an aspect of group dynamics.

3. Construct a collaborative project, applying the concepts of group dynamics.
 - a. Formulate goals to achieve with a group.
 - b. Apply critical thinking and problem solving to achieve the group's goals.
 - c. Examine effective conflict-management skills in a group setting.
 - d. Choose technology to communicate and support the group interaction.
 - e. Identify the value of professional behavior and ethical concepts in group work.

4. Create an informative presentation through collaborative group work.
 - a. Develop professional content through research.
 - b. Design a presentation leveraging the diversity of group members.
 - c. Deliver the group presentation in a professional manner.

- d. Formulate content based on audience analysis.
- e. Organize the presentation in a logical format.
- f. Evaluate group feedback to improve group members' presentational skills.
- g. Use technology to convey information and support the group presentation.

Big Ideas and Essential Questions

Big Ideas

- Communication
- Collaboration
- Group Roles
- Group Goals
- Diversity

Essential Questions

1. How do group members communicate effectively and collaboratively to achieve desired goals?
2. How does the ability to effectively interact in groups contribute to success in one's career?
3. How does one take a specific role and become an effective group member?
4. Why is managing conflict in a group important?
5. Why is addressing the issue of diversity and ethics important in a group?

These SLOs are approved for experiential credit.

Effective: Fall 2022