



BAKER COLLEGE
STUDENT LEARNING OUTCOMES

CRJ 2250 Essential Skills in Criminal Justice
3 Semester Credit Hours

Student Learning Outcomes and Enabling Objectives

1. Demonstrate proficiency in factual and accurate report writing, and written communication.
 - a. Produce well-structured, factual, and accurate written reports in the context of criminal justice scenarios.
 - b. Demonstrate the use of proper criminal justice terminology in report writing.
2. Apply effective oral communication tools and skills for de-escalation and conflict management in criminal justice contexts and scenarios.
 - a. Discuss active listening and persuasive communication skills when interacting with individuals involved in criminal justice processes, including the mentally ill, those with challenges and neurodiversity.
 - b. Explain how to communicate clearly and respectfully when interacting with a diverse public, including individuals from different cultural, linguistic, and socio-economic backgrounds.
 - c. Discuss communication barriers related to diversity and inclusivity in criminal justice interactions.
 - d. Describe the demeanor and intentions of individuals in criminal justice scenarios by interpreting body language, micro and macro-facial expressions, non-verbal cues and gestures.
3. Demonstrate professional presentation skills.
 - a. Present oneself in a professional and authoritative manner when doing a presentation and when answering questions during a mock interview.
 - b. Explain appropriate attire, demeanor, and etiquette in virtual and in-person criminal justice settings.
4. Create effective self-marketing tools for various job opportunities in the criminal justice field.

- a. Complete polished and tailored résumés and cover letters that highlight relevant skills, experiences, and qualifications for entry-level positions in the criminal justice field.
 - b. Use industry-specific terminology in the preparation of job application materials and written communication.
5. Explain the ethical and legal implications surrounding the sharing of confidential information in criminal justice.
- a. Discuss the personal and professional responsibilities regarding ethical conduct and compliance with specific standards in criminal justice occupations.
 - b. Explore the effects that the digital age has on retaining confidentiality and personal privacy while fighting crime.

Big Ideas and Essential Questions

Big Ideas

- Written Communications/Report Writing
- De-escalation and conflict management
- Oral presentation skills
- Job Search Tools
- Confidentiality
- Reading body language

Essential Questions

1. How do the basic skills that all criminal justice workers need affect the administration of equal justice to all citizens?
2. How can language and reading body language help with de-escalation and conflict management?
3. How do good oral presentation skills help in securing employment and working with the diverse public?
4. How can you professionally and effectively market yourself to gain employment in the various criminal justice fields?
5. Why can't all information be shared in writing, electronically and on social media, especially if you are in criminal justice?
6. How does recognizing micro expressions, body language and neurodivergent mannerisms help communication?

These SLOs are approved for experiential credit.

Effective: Fall 2024