



BAKER COLLEGE
STUDENT LEARNING OUTCOMES

HIM3150 Revenue Cycle Management
3 Semester Credit Hours

Student Learning Outcomes and Enabling Objectives

1. Explain how healthcare classification systems are key to the revenue cycle process.
 - a. Describe the flow of data.
 - b. Investigate how the classification systems impact healthcare finance.
 - c. Research best practices for error reduction.

2. Investigate methods leadership can utilize to ensure revenue cycle efficiency and success.
 - a. Explain how leadership maintains a reasonable discharged not final billed (DNFB) to ensure the revenue cycle process is successful.
 - b. Research production standards utilized in a health information department for the revenue cycle.
 - c. Describe the importance of key performance indicators (KPIs) for the revenue cycle.

3. Summarize the role of the chargemaster.
 - a. Research the components composed in a chargemaster.
 - b. Investigate how price transparency has altered the role of chargemaster.

4. Design an auditing process.
 - a. Investigate auditing methods and tools that can be utilized in the revenue cycle process.
 - b. Explain how auditing methods affect revenue cycle outcomes.
 - c. Describe auditing tools a leader can utilize to improve financial outcomes.
 - d. Determine the importance of continuous monitoring and auditing to maintain a positive financial outcome.

5. Summarize the importance of resource management in health information management.
 - a. Research resource management strategies used for increasing revenue.
 - b. Describe the interdepartmental relationship necessary for effective revenue cycle management (e.g. committee).

Big Ideas and Essential Questions

Big Ideas

- Classification Systems
- Revenue cycle process
- Chargemaster
- Auditing processes
- Resource Management

Essential Questions

1. How does the healthcare classification system and terminologies drive the revenue cycle process?
2. How does health information management leadership utilize the key components of the revenue cycle process to enhance efficiency and success?
3. What is the role of the chargemaster?
4. How does auditing in revenue cycle management affect financial outcomes?
5. Why is resource management key to successful department outcomes?

These SLOs are not approved for experiential credit.

Effective: Fall 2024