

BAKER COLLEGE STUDENT LEARNING OUTCOMES

HRM 3150 Evaluating Human Resources 3 Semester Hours

Student Learning Outcomes & Enabling Objectives

- 1. Analyze how the functions of Human Resources support an organization in the execution of its mission and vision and how to measure human resources effectiveness.
 - a. Explain how Human Resource decisions affect the organization as a whole.
 - b. Explain how the performance of the Human Resources function can be evaluated using metrics
 - c. Explore the integration and evaluation of collected data so as to assist Human Resources in becoming a strategic business partner and making a meaningful contribution to management decisions in the organization.
- 2. Evaluate the effectiveness of performance management processes in improving the performance of an organization's workforce.
 - a. Identify the various purposes of performance appraisal systems.
 - b. Compare different performance appraisal systems.
 - c. Compare the measurement tools utilized by an organization.
 - d. Explain the use of metrics in measuring the effectiveness of the performance appraisal process.
 - e. Identify important legal and ethical issues to consider when selecting and implementing a performance appraisal system.
- 3. Evaluate how to effectively implement a quality performance management process.
 - a. Explain the elements of a quality performance management process.
 - b. Identify the various sources where error is introduced into a performance management system.
 - c. Explain the process for effectively addressing performance problems.
 - d. Identify where technology should be used to improve the performance management process.

These SLOs are approved for experiential credit.

Effective: Fall 2017