



**BAKER COLLEGE**  
**STUDENT LEARNING OUTCOMES**

**HUS 1710 Essential Skills for the Human Services**  
**Professional**  
**3 Semester Hours**

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**Student Learning Outcomes and Enabling Objectives**

1. Explore self-awareness of values and beliefs to work effectively with vulnerable populations in diverse backgrounds and cultures.
  - a. Describe how personal beliefs and values influence behavior in the workplace.
  - b. Explain personal strengths and challenges related to working with people.
  - c. Explore professional identity.
2. Examine human services professionalism.
  - a. Apply the necessary skills in interpersonal communication, including:
    - i. Oral communication
    - ii. Written communication
    - iii. Non-verbal communication
    - iv. Communication in the workplace
  - b. Discuss effective time management skills.
  - c. Explore appropriate self-care strategies in human services.
  - d. Differentiate appropriate personal and professional boundaries in human services.
3. Practice the necessary skills for human service providers to work effectively as part of a team.
  - a. Explore conflict management skills.
  - b. Discuss group dynamics within different types of groups.
  - c. Investigate sociocultural factors that influence teams.
4. Explore the potential safety and occupational hazards relevant to human service providers.
  - a. Investigate potential areas of concern relative to safety for working with clients in the field in the different contexts, including:
    - i. Role of the human services professional
    - ii. Setting
    - iii. Time of day
    - iv. Nature of the contact

- v. Clients encountered
  - b. Identify the training and development needs relative to safety for working in the field.
5. Explore career readiness skills within the human services field.
  - a. Determine personal attributes that lend themselves to working with a variety of populations.
  - b. Personalize the internship process to one's own career interests.

## **Big Ideas and Essential Questions**

### **Big Ideas**

- Awareness of Self
- Human Services Professionalism
- Group Dynamics
- Career Exploration
- Occupational Safety

### **Essential Questions**

1. Why is self-awareness important in the human services field?
2. What personal and/or professional characteristics are required to work with vulnerable populations?
3. How does someone in the field of human services demonstrate professionalism?
4. How do I effectively work as part of a team within Human Services?
5. How do I prepare for the potential safety and occupational hazards in the human services field?
6. What do I need to pay attention to when I am exploring the human services field?

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These SLOs are not approved for experiential credit.

**Effective: Fall 2022**