



BAKER COLLEGE
STUDENT LEARNING OUTCOMES

MA1510 Credentialing Review
3 Semester Credit Hours

Student Learning Outcomes and Enabling Objectives

- 1. Develop test-taking strategies to prepare for the credentialing examination**
 - a. Demonstrate an understanding of the format, types of questions, and question answering strategies in regards to a national certification examination for Medical Assisting.
 - b. Explain the significance of certification to the medical assistant
 - c. Explain the role of exams in the certification process
 - d. Explain why it is important for the medical assistant to be certified

- 2. Devise concepts of clinical practice to the healthcare setting**
 - a. Demonstrate an understanding of the foundations of clinical practice:
 - i. Anatomy and physiology
 - ii. Applied mathematics
 - iii. Infection Control
 - iv. Nutrition

- 3. Construct concepts of effective communication skills**
 - a. Demonstrate an understanding of the concepts of effective communication
 - b. Use medical terminology correctly and pronounced accurately to communicate information to providers and patients
 - c. Report relevant information concisely and accurately

- 4. Model proper concepts of medical and business practices to the healthcare setting**
 - a. Demonstrate an understanding of the concepts of medical and business practices:
 - i. Administrative functions
 - ii. Basic Practice Finances
 - iii. Third Party Reimbursement
 - iv. Procedural and Diagnostic Coding

- 5. Assemble concepts of medical law and ethics**
 - a. Demonstrate an understanding of medical law and ethics:
 - i. Legal Implications
 - ii. Ethical Considerations

- 6. Construct Concepts of Safety and Emergency Practices**

- a. Demonstrate an understanding of safety and emergency practices
 - b. Protective Practices
- 7. Perform entry-level medical assistant clinical and administrative skills**
- a. Understand the Cognitive Administrative and Clinical Skills Required of a Medical Assistant.
 - b. Exhibit behavior of a professional medical assistant
 - c. Communicate Verbally and Non-verbally with the Patient, Caregiver, and Other Healthcare Team Members in an Appropriate and Effective Manner.
- 8. Demonstrate respect of individual diversity**
- a. Gender
 - b. Race
 - c. Religion
 - d. Age
 - e. Economic statute
 - f. Appearance

Big Ideas and Essential Questions

Big Ideas

- Understand administrative concepts for the medical assistant
- Understand clinical concepts for the medical assistant
- General medical knowledge

Essential Questions

1. Why are test taking strategies important?
2. What are some of the major administrative components of the medical assisting program?
3. What are some of the major clinical components of the medical assisting program?
4. What are general content areas of the credentialing exam?

These SLOs are/ are not approved for experiential credit.

Effective: Fall 2020