



BAKER COLLEGE
STUDENT LEARNING OUTCOMES

MGT2020 Organizational Behavior and Management

3 Semester Hours

Student Learning Outcomes & Enabling Objectives

1. Examine the characteristics of organizational behavior and the influence on an organization
 - a. Define organizational behavior
 - b. Explain the basic management functions within an organization
 - c. Describe the strategic context and contextual perspectives on organizational behavior
 - d. Evaluate the changing environment (diversity, globalization, ethics) of organizations
 - e. Define organizational culture, structure, and design

 2. Analyze the role of the individual within the organization
 - a. Define individual characteristics
 - b. Identify individual values, perceptions, and reactions
 - c. Describe motivating behaviors of the individual

 3. Demonstrate how groups and teams function within the organization
 - a. Explain groups and teams within an organization
 - b. Describe the nature of decision making and problem solving
 - c. Identify the various communication styles and methods used within an organization
 - d. Describe how conflict and negotiation work within a team environment

 4. Describe leadership approaches and effective management practices in organizations
 - a. Distinguish traditional leadership versus modern leadership approaches
 - b. Explain what makes managers and organizations effective
 - c. Examine how to enhance and promote employee performance, commitment, engagement, and citizenship
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These SLOs are approved for experiential credit.

Effective: Fall 2020