



**BAKER COLLEGE**  
**STUDENT LEARNING OUTCOMES**

**PPM 4110 Leading Project Teams**  
**3 Semester Hours**

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**Student Learning Outcomes & Enabling Objectives**

1. Apply effective techniques for the utilization of human resources in projects.
    - a. Utilize effective negotiation and conflict resolution techniques.
    - b. Explain the importance of human resources when selecting teams for projects.
  2. Explore Professional Project Management techniques and frameworks.
    - a. Apply knowledge of the areas of integration, scope, time, cost, quality, risk, human resources, communications, and procurement in the project planning.
    - b. Explain the management processes of initiating, planning, controlling, executing, and closing.
    - c. Manage projects using quality control methods and processes.
  3. Demonstrate Project leadership skills in team development and problem solving.
    - a. Recognize the different rolls that team members play and utilize their strengths in support of the project
    - b. Utilize effective negotiation and conflict resolution techniques in support of project planning and management.
    - c. Manage project teams to meet objectives while dealing with the different needs of Primary and Secondary stakeholders.
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**Big Ideas and Essential Questions**

**Big Ideas**

- Human resources as an asset
- Industry recognized quality methods and control processes
- Leadership Skills

**Essential Questions**

1. How do you resolve team member Conflicts?
  2. What are the most prominent professional techniques in Project Management?
  3. How do you integrate the team into the Project Management Framework?
  4. What are the leadership skills to be successful?
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These SLOs are approved for experiential credit.

**Effective: Fall 2017**